



OWNER'S MANUAL

DB-C02 / M8(Drax Apex)

Dear user,

We would like to express our sincerest gratitude to you for choosing X-PRO Motorcycle. As a company dedicated to providing high-quality motorcycles, we are honored to offer you premium products and services.

Regarding the manual,

Before starting your brand-new X-PRO vehicle, please read this manual carefully. Here you will find detailed instructions on important operations of the vehicle. In combination with detailed assembly videos, you can make full use of X-PRO's technological advantages. We understand that buying a motorcycle is not only a consumption, but also a choice of lifestyle. Therefore, we have been continuously researching and improving our products, striving to provide you with a superior driving experience.

For Assembly video and Troubleshooting Tips,

please visit below link or scan the QR code below with your mobile phone. tinyurl.com/xpro285



Once again, we thank you for your trust and support in X-PRO, and we look forward to establishing a long-term cooperative relationship with you, bringing you more premium products and services.

Wish you a pleasant ride!

X-PRO

catalogue

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1. Safety and Prevention

1.1 Warning

1) .Operating electric motorcycles carries inherent risks. Under specific circumstances, the operation of electric motorcycles involves the following factors:

Motorcycles may malfunction not because of any manufacturing defects. They are designed for athletic performance.

There exists a potential scenario of losing control, leading to falls, accidents, or hazardous situations, where the effectiveness surpasses that of caution, guidance, or skill. In such events,

The use or non-use of protective equipment and other safety measures may result in severe injuries or loss of life. It is imperative to ensure that riding activities are conducted with full comprehension, at your own risk, and always with sound judgment.

2) .This user manual contains numerous warnings and precautions. Users must be aware of the consequences of failing to inspect or maintain electric motorcycles during use. We hereby declare that any injuries or fatalities resulting from failure to comply with these warnings shall be the sole responsibility of the user. Each warning is reiterated emphatically, underscoring that users bear full liability for such incidents.

3) .This electric motorcycle shall not be used by anyone who has not carefully read this user manual in advance.

4) .Install all components of the electric motorcycle correctly according to this user manual. Incorrect installation may lead to control failure, collisions, or accidents. Always turn off the power before installation, repair, or maintenance. When installing components, apply appropriate force—neither too loose nor too tight—to avoid damage or malfunctions.

1.2 Rider Usage

This product is recommended for users aged 13 and above. Riders who do not meet the age requirement should not attempt to operate this electric motorcycle. Age range: 13 to 50 years. Parental Notice: As a parent or guardian, you have the responsibility to ensure your child's safety during activities. It is strongly advised that children stay away from motorcycles. Individuals with the following conditions should exercise caution when operating: those with heart disease.

Pregnant women, individuals with diseases affecting the head, back, or neck, or those with a history of surgery or childbirth in these areas. Any conditions that may predispose them to injury or compromise their mental or physical health.

Physical flexibility or mental capacity to identify, understand, and follow all safety instructions, as well as the ability to assume the inherent risks associated with operating equipment. Before riding, check local laws or regulations that may affect the use of electric motorcycles.

Before riding, check the motorcycles condition and ensure everything is safe before proceeding.

1.3 Safety Precautions for Riding

Wearing appropriate protective equipment is required:

The safety helmet has been approved (we require that all assigned personnel be equipped with a helmet); gloves, elbow and knee pads; and long pants.

Tie your shoelaces and wear shoes with a rubber sole.

Do not ride a bicycle without wearing shoes or in bare-toed footwear.

It is recommended that you wear goggles to prevent your eyes from coming into contact with contaminants, dust, and insects.

Wear dark-colored protective goggles under strong light, and opt for higher transparency goggles in low-light conditions. Avoid wearing high heels.

1.4 Battery

A

Warning: Do not store the battery at temperatures above 70° F.

(21° C) or below 32° F (0° C). Always wash your hands after handling batteries, as they contain chemical substances.

chemical

A

Warning: Do not handle the battery pack in a fire. The battery pack may explode.

Do not use old and new batteries together. Do not mix alkaline batteries standard (carbon-zinc) batteries, or rechargeable (nickel-metal hydride) batteries.

Cadmium-ion

The product contains lithium-ion (LFP) batteries, which must be disposed of in accordance with local applicable regulations. Do not discard lithium-ion batteries or mix them with general waste. This product includes sealed lithium-ion batteries that require proper handling.

For more information, please contact your local recycling/reuse or hazardous waste center.

1.5 Prohibited Road Sections

Do not drive on highways.

Do not drive on roads with a slope exceeding 30° , and never risk crossing steep slopes, uneven surfaces, or unfamiliar terrain.

Do not ride indoors or on potentially damaged surfaces such as carpets or floors. Outdoor practice is prohibited before fully mastering motorcycle operation. More

The more you practice, the safer you will be when riding in new situations. Note the key principles of practice: First, conduct basic exercises in an obstacle-free area (>10m × 10m) to practice forward riding, turning, and other maneuvers.

Stop. Stay relaxed during practice. For your first session, it is advisable to practice under the guidance of an experienced individual or coach. Try practicing navigating narrow areas, making turns, and stopping; these maneuvers will become increasingly proficient as you progress. Do not ride on regular roads until you can precisely control your motorcycle through narrow areas and simulate various terrains. You may encounter different challenges along the way.

During every upgrade of your electric motorcycle, you should experience the riding sensation firsthand. Therefore, practice riding in the same area as where you first rode after the upgrade. Avoid riding on water, mud, ice, bumpy, uneven, slippery, or rough surfaces. Do not immerse the motorcycle in water, as electrical and drive components may be damaged or create other safety hazards. Refrain from riding in areas with limited visibility.

Do not drive on highways or run red lights. Follow traffic rules and yield to pedestrians. Respect those sharing the road with you.

The rights of others on roads or sidewalks, including motorcyclists, cyclists, pedestrians, and other riders. Enhance your self-protection awareness while cycling.

Be mindful of yourself, your vehicle, and pedestrians.

1.6 Overload

When riding a motorcycle, do not overload it beyond 120 kg. We recommend that the riders weight be around 80 kg; overloading beyond 80 kg can cause permanent damage to the motorcycle and chain.

1.7 Adverse Weather Conditions

Do not ride in adverse weather conditions, such as rainy, humid, dry, arid, cold, foggy, windy, or stormy conditions.

Do not immerse the battery or motorcycle frame in water, and avoid riding during storms or prolonged exposure to rain. Do not use strong water jets or high-pressure water.

Clean the gun and motorcycle to prevent water ingress.

At the charging port. If your motorcycle has been exposed to heavy rain or wind for an extended period, stop using it immediately, wipe it with a dry, soft cloth, and contact after-sales service personnel.

Do not perform any other actions besides cleaning the motorcycle, as this may void the warranty due to improper handling.

1.8 High-temperature operating components

After use, do not touch the motorcycles motor or brakes, as these components can become extremely hot and may damage your skin.

1.9 Minimize Risk

To reduce risks and avoid life-threatening situations, hold the handlebars with both hands when starting your ride and avoid any high-risk actions to minimize riding hazards.

Do not use motorcycles as a means of cargo transportation.

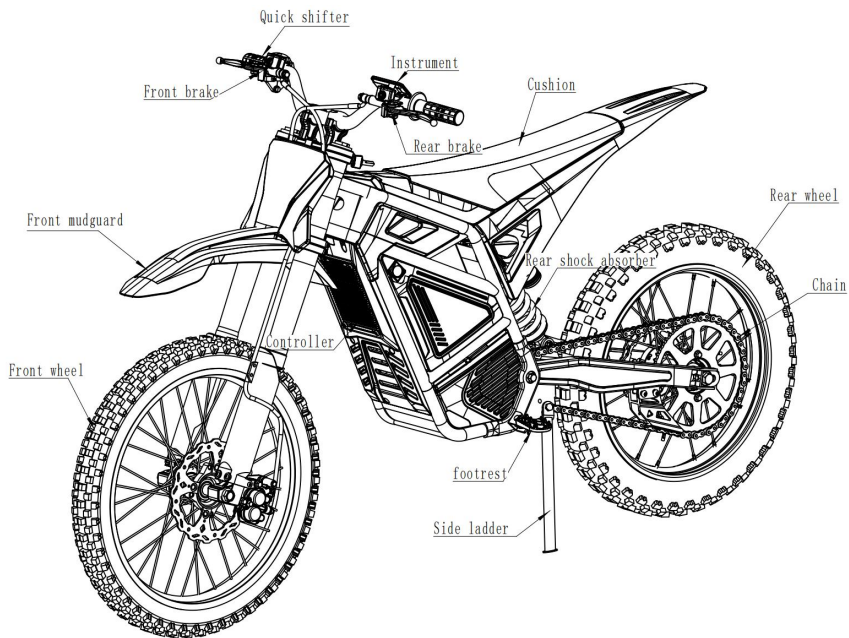
When approaching or crossing intersections, motor vehicle lanes, turning corners, or passing through gates, reduce your speed and yield to pedestrians, cyclists, and motor vehicles. Do not ride a motorcycle if you are ill, unable

to fully comply with the instructions outlined in this user manual, or after taking medication or consuming alcohol.

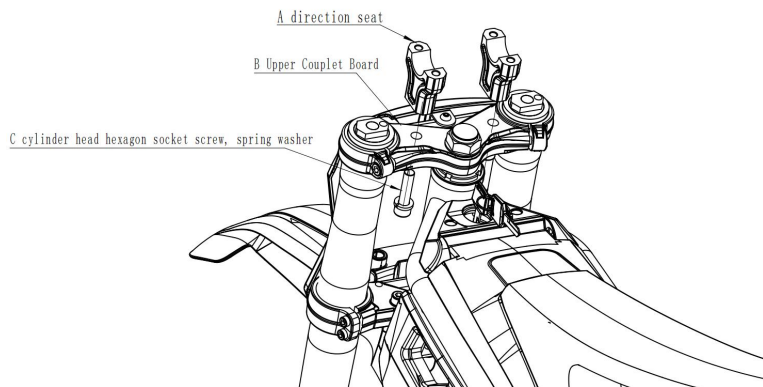
Adhere to local traffic regulations to avoid affecting the riding location of electric motorcycles.

It can be used. You are obligated to understand and comply with the laws of your location.

2.assemble



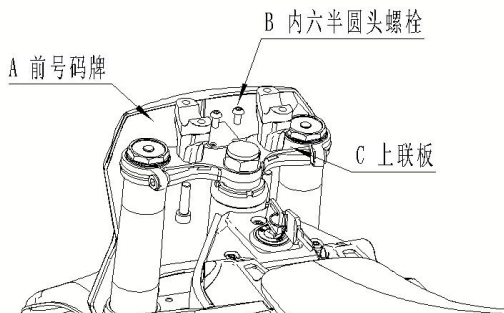
2.1 Directional Seat



A: Directional seat; B Upper connecting plate; C Internal hexagonal bolts, flat washers, and spring washers;

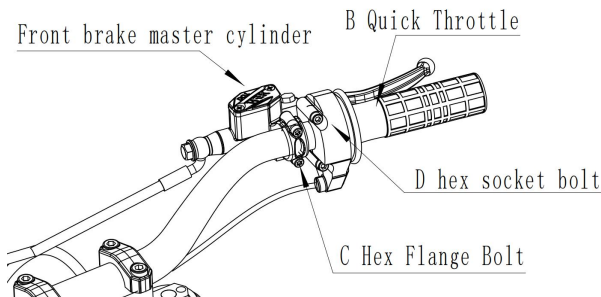
Insert the internal hex bolt C from bottom to top into the upper connecting plate B, then mount the handlebar base A onto the upper connecting plate B. When assembling the handlebar assembly, tighten it using an 8mm internal hex wrench.

2.2 Front Number Plate



A: Front number plate; B: Inner six-half-round head bolt; C: Upper connecting plate;
Insert the lower part of number plate A into the hole on the front mud plate, then secure the plate to the front of upper connecting plate C using an internal semi-circular head bolt and fasten it with a 5mm hex head screw.

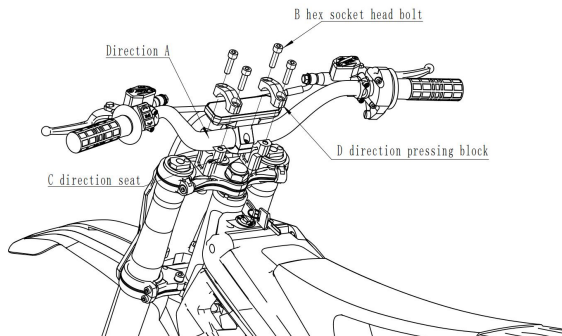
2.3 Front Brake Pump and Accelerator Lever



A: Front brake pump; B: Accelerator lever; C: Hexagonal flange surface bolt; D: Internal angle bolt;

Insert the front brake pump A and the accelerator lever B sequentially onto the steering wheel (with the brake lever oriented 12 degrees downward), then tighten them using an 8# open-end wrench and a 4mm hex key.

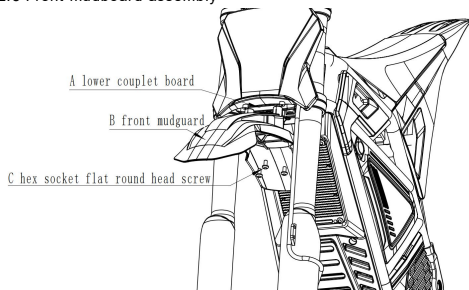
2.4. Handlebar Assembly



A: Steering wheel; B: Hexagon screw; C: Steering wheel pressure block;

First, position handlebar A vertically along the upper mounting plate and align it with seat C. Then, use hexagon socket screw B to secure handlebar pressure block D against handlebar A. Install and tighten four screws using a 6 mm hex wrench. Apply sufficient pressure to ensure the handlebar remains stationary without backward or forward movement.

2.5 Front mudboard assembly

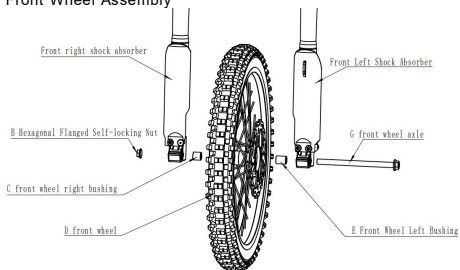


A: Lower connection plate; B: Front mud plate; C: Inner hexagonal flat-round-head screw;

Install the front mud plate B vertically onto the lower connecting plate A, and secure it with the hexagonally headed semi-spherical screw C; then tighten the hexagonally headed semi-spherical screw C using a 5 mm hex wrench.

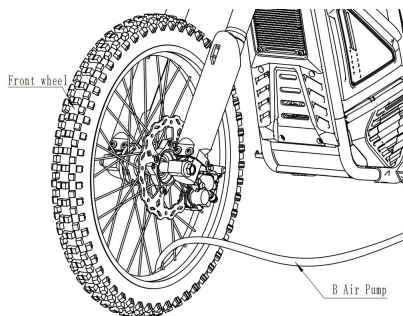
Securing: Apply pressure to ensure the front fender B is firmly tightened; the front fender B must not move.

2.6 Front Wheel Assembly



A: Front right shock absorber; B: Hexagonal flange self-locking nut; C: Front right short bushing; D: Front wheel; E: Front left long bushing; F: Front left shock absorber; G: Front wheel axle;
In sequence, install the G front wheel axle, F front left shock absorber, E front left long bushing, D front wheel, C front right bushing, A front right shock absorber, and B hexagonal flange self-locking nut, then tighten them with the corresponding wrenches.

2.7 Tire inflation



Tools required: Air/tire pump

The front tire is inflated to its maximum pressure for PSI transport, although some air pressure may remain.

Between the production date and the purchase date, inflate the tire using a Schrader-type valve with a hand pump and a pressure gauge. The use of pressurization systems similar to those found at gas stations is not recommended, as these systems are designed for inflating automotive tires, which require significantly higher pressure and are prone to bursting.

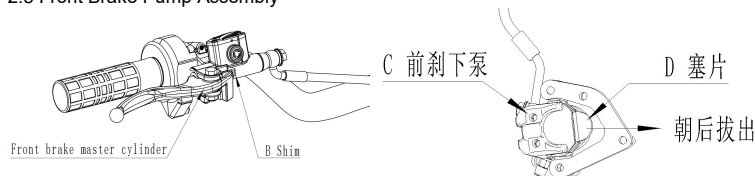
Warning: Ensure the rear
Check the PSI before riding

a motorcycle.

A: Front wheel; B: Inflator pump;

Remove the valve cap from the front wheel tire of A, then insert the B inflation pump into the tires valve port to inflate it to the appropriate pressure.

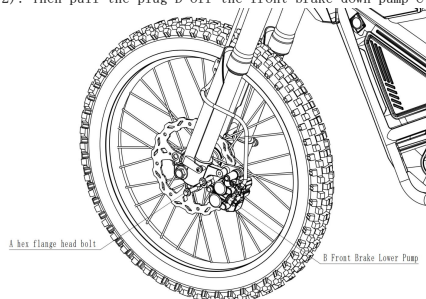
2.8 Front Brake Pump Assembly



A: Front brake upper pump; B: Sealing pad; C: Front brake lower pump; D: Sealing pad

1): First, grip the brake lever on Pump A of the front brake with your hand, then remove the black gasket from the pump;

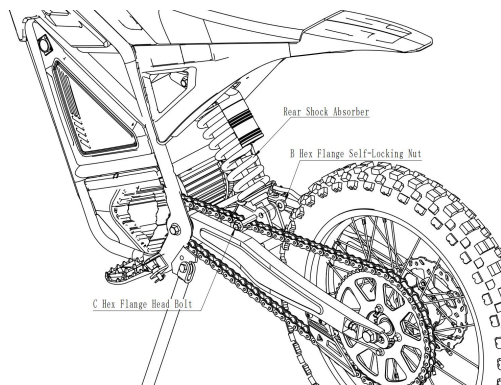
2): Then pull the plug D off the front brake down pump C backward;



A: Hexagonal flange surface bolts; B: Pump below the front brake;

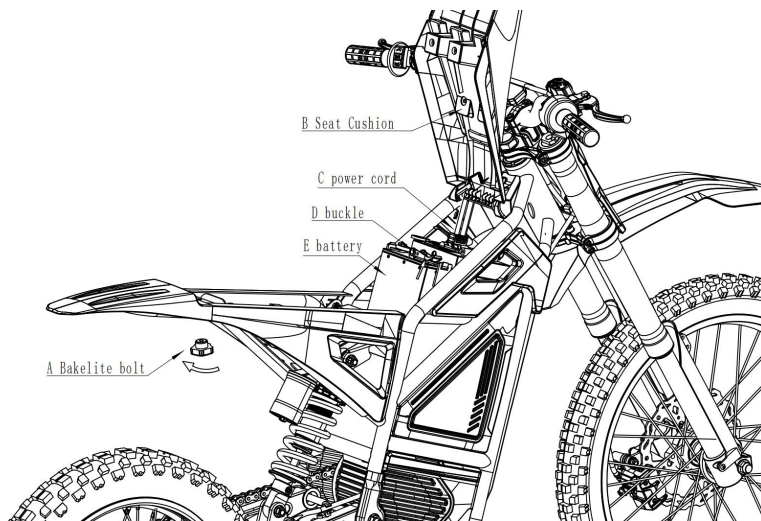
Insert the front brake pump B into the disc brake disc (positioned between the two brake pads) in the direction indicated by the arrow. Then, use hex flange surface bolts to mount the front brake pump onto the front left shock absorber and tighten it with the appropriate wrench.

2.9 Rear Shock Absorption Assembly



A: Rear shock absorber; **B:** Hexagonal flange self-locking nut; **C:** Hexagonal flange bolt;
Insert the rear shock absorber A into the shock absorption mounting bracket on the rear flat fork. Insert the shock absorber through the hexagonal flange surface bolt B from left to right, then tighten it with the hexagonal flange self-locking nut and the corresponding wrench.

2.10 Disassemble and remove the battery



A: Bakelite nut; B: Seat cushion; C: Power cord; D: Lock mechanism; E: Battery;

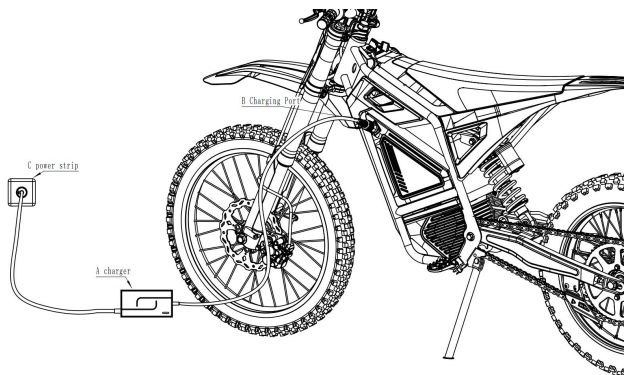
1. Rotate the A-cemented wooden nut under the seat cushion counterclockwise to remove it, then tilt the seat upward by 105° .

2. Lift the rear/closing rod of the D-lock on the battery to remove it;

3. Unplug the power cord (D) from the battery, then pull the battery out by lifting it backward and upward.

2.11 Charge

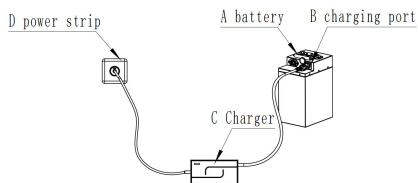
2.111 Charging the entire vehicle



A: Charger; B: Charging port; C: Power strip;

Insert the charging plug of charger A into the B charging port on the left front side of the vehicle, then connect the charger A power plug to the C power outlet to begin charging. The charging indicator light turns red when charging is in progress, and turns green when fully charged.

2. 112 Battery Disassembly and Charging



A: Battery; B: Charging port; C: Charger; D: Power outlet;

Insert the charging plug of charger C into the battery charging port of battery A, then connect the power plug of charger B to the power outlet of charger C for charging. The charging indicator light turns red when charging is in progress, and green when fully charged.

Remove the battery from the compartment and charge it using the chargers designated charging port (three-pin socket). It takes approximately 6-7 hours to fully charge (0-100%). Charging is less effective when the slot/socket is damp. Use the correct power source to charge your RBike motorcycle.

During charging, keep away from children, pets, or flammable materials.



3. Specification Parameters Table

Product Technical Specifications

project	Parameter (14/17)	Parameter (17/19)
product model	M8	M8
Product dimensions: length x width x height (mm)	176x80x110cm	191x80x114cm
Packaging dimensions: length x width x height (mm)		162x38. 5x73
N.W	75KG	78.5KG
G.W	90KG	93.5KG
wheel base	122cm	129cm
Seat height	85cm	87cm
Minimal ground clearance	280cm	300cm
Handlebar width	79cm	79cm
forward mounting	Hydraulic suspension	Hydraulic suspension
Rear suspension	hydraulic bumper	hydraulic bumper
brake mode	Disc-type hydraulic heavy-duty brake	Hydraulic heavy-duty brake
Acceleration Method	Hall Turn-Off	Hall rotation switch

Driving Method	rear-wheel drive	rear-wheel drive
driving mode	chain and sprocket drive	chain and sprocket drive
transmission ratio	1:5.4545	1:5.4545
tyre size	Top 70/100 - Bottom 90/100	Top 70/100;19; Bottom 90/100;17
power of motor	60V/6000W	72V7500W
Motor Type	Brushless high-speed flat-wire motor	Brushless high-speed flat-wire motor
Maximum motor speed	4500RPM	5000 RPM
controller	60V100A	72V100A
Riding Requirements (Age)	13-50	13-50
Riding Requirements (Age)	13-50	13-50
Riding Mode	Three-speed zero-start	Three-speed zero-start
Maximum speed	≤80km/h	≤85km/h
Climbing ability	35°	35°
maximum load	1 3 0K G	1 3 0K G
Battery Type	Lithium-ion battery	
Battery/Capacity	60V/31.5AH lithium-ion battery	72V/31.5AH lithium-ion battery
endurance mileage	70km	75km
nominal voltage	60 V	72 V
charging voltage	AC110V-230V/50-60Hz	AC110V-230V/50-60Hz
charger	60V5A	72V5A
charging interval	6-7 hours	6-7 hours
applicable temperature	-4°F~113°F	-4°F~113°F

Applicable storage temperature battery	Optimal storage temperature range for batteries: -4°F to 113°F	Optimal storage temperature range for batteries: -4°F to 113°F
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Note: Due to variations in the testing environment, the cruise range values may differ significantly. These test results represent the actual measurement data obtained under the following conditions: rider weight of 70 kg, ambient temperature of 25° C, and speed of 80 km/h.

We are committed to continuously improving product performance. Product specifications and the contents of this manual may change in the future without prior notice. Thank you for your understanding. If any icons or images in this manual differ from the actual product, please refer to the actual product for accuracy.

4.0 Launch and Operation

4.1 Pre-departure Inspection

Before riding, for your safety, check the following components: brake lever

- verify that the braking system operates smoothly and ensures power is cut off when braking.

Ensure the brakes function properly with appropriate tension, respond promptly, and stop the tires from rolling.

firing

Before turning the throttle, ensure you are riding in an open and safe area, maintain balance on the motorcycle, and keep both hands on the handlebars.

cell

Check whether the battery is fully charged. Ensure the power switch is turned off when the motorcycle is not in use. Do not store the product in freezing or extremely high temperatures (our recommended temperature range is 68° F (20° C) to 45° F (7° C)). Extreme temperatures will permanently damage the battery. If the battery is undercharged, the motorcycle may not maintain its expected high-speed performance. Charging it will provide a better riding experience.

Before riding, 반드시 inspect the motorcycle. Check for cracks, damage, wear, or loose components, and repair or replace these parts prior to riding. Ensure the

instrument panel (display) functions properly when the switch is turned on, verify the remaining battery charge, and confirm that no error indicators are present on the panel.

4.2 Pre-departure Guidance

Before riding, please check the following items to ensure your safety.

The starter gear remains in first gear (ECO mode). This product features three gears, which users can switch using buttons on the dashboard. For your safety, do not ride the motorcycle in high gears.

When riding at high speeds, the motorcycle stand must be raised. A protective helmet must be worn while operating the motorcycle.

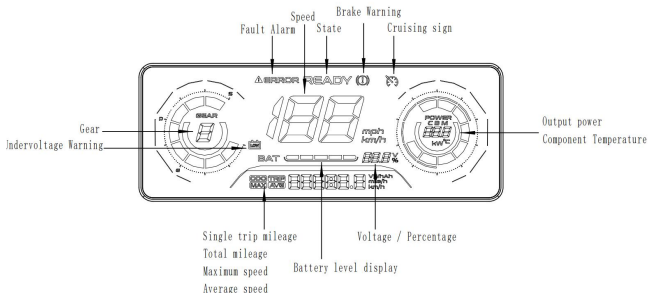
Adhere to local traffic regulations, as these may affect the locations where electric motorcycles can be used. You are obligated to understand and comply with local laws and regulations.

The place you are in.

4.3 Startup Method

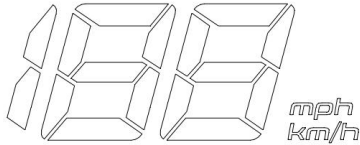
Open the ignition switch; the instrument panel displays the 0 gear by default. The vehicle can be started by pressing any of the +1 to +3 gears.

5.0 Display Overview



5.1.velocity

velocity range



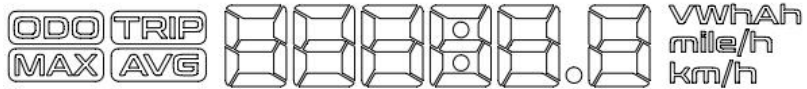
5.2. Battery indicator light



Power level state

5.3. Miles

Single trip mileage: DIS; Total mileage: ODO (unit: miles/kilometers):



6 Introduction to Functional Areas

- Status: Displays real-time status, including braking, low voltage, cruise control, etc.
- Battery level: Shows remaining battery power;
- Assist shift: 5th gear;
- Multifunctional display area:

Total mileage (ODO), single-trip distance (TRIP), maximum speed (MAX), average speed (AVG)

Cycling parameters: Time (TIME), Voltage (VOL), Power;

6.1 Setup Interface

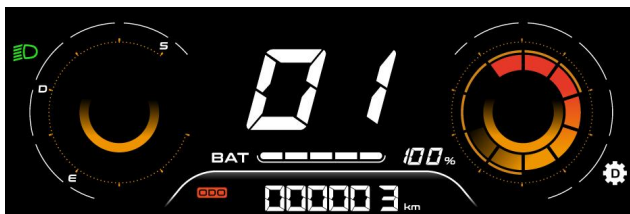


Figure Description: Setting: P01 Parameter: 03

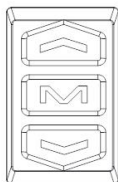
6.2 Fault Interface



Figure description: Error flag; 06 indicates the error code.

6.3 Key Description

The position of the SWK1-B button combination is shown in the figure below.



The SW-K58 instrument features five buttons. For ease of description,

the original text has been replaced with the following:



Use the [Up Arrow] key instead;



Use the [Mode key] instead;



Use the [Down Arrow] key instead;

In the subsequent description, use alternative descriptions instead of the corresponding buttons.

7 Operating Instructions

The button operation instructions are as follows:

Long press: indicates that the key is held for more than 2 seconds;

Short press: indicates that the button press duration is less than 0.5 seconds;

Double-click: indicates that the total duration of pressing the button twice is less than 0.3 seconds;

7.1 Assistant Gear Shift

Short-press the [Plus] or [minus] keys to switch assist gears and change the assist mode. The default has 5 modes: 0/1/2/3/4/5, with 0 indicating no assist.

7.2 Display Switch

While the device is powered on, a short press of the [Mode Key] switches between displaying total mileage, per-trip mileage, ride duration, and other information in a loop.

8. Configuration Instructions

8.1 Setting Operation Instructions:

① Access the settings menu: While the device is powered on, hold down both the [Plus key] and [minus key] to enter the parameter configuration interface. You can

adjust parameters such as voltage, wheel diameter (in inches), number of magnets, and speed limit (see Section 4.2).

② Parameter adjustment: In the settings interface, press and hold the [Plus key] or [Minus key] to increase or decrease the setting value. The parameter will flash after modification. After selecting the desired value, press and hold the [Mode key] to save it and switch to the next parameter setting.

③ Save and exit the settings menu: After modifying the parameters, press and hold both the [Plus key] and [Minus key] simultaneously to exit the menu and save the updated settings. If no key is pressed, the menu will automatically close and save the changes after 60 seconds.

8.2 Parameter Setup Introduction:

- P00: Restore factory settings; Set to parameter 10 and press the [Mode key] briefly. The screen will display fully, indicating that data has been restored to default parameters.
- P01: Backlight brightness. Level 1 is the darkest, and Level 3 is the brightest.
- P02: Mileage unit. 0: KM; 1: MILE;
- P03: Voltage level. Default: 72V (non-adjustable);
- P04: Hibernation duration. 0: No hibernation (not adjustable);
- P05: Assist Gear Positions 0 - 3 Mode: 0rd to 3rd gear; 1 - 3 Mode: 1st to 3rd gear, no 0th gear; Assist Gear Positions 0 - 5 Mode: 0th to 5th gear; 1 - 5 Mode: 1st to 5th gear, no 0th gear.

Auxiliary gear range: 0-9 modes (0-9 gears); 1-9 modes (1 gear up to 9 gears), with no 0 gear.
- P06: Wheel diameter. Unit: inch; Precision: 0.1; Default: 27 inches (non-adjustable);

9. Error Code Definition

The instrument can display fault alerts for the entire vehicle. When a fault is detected, the instrument interface shows "ERROR" along with the corresponding fault code.

Fault Code Description

Status code (decimal)	State Significance	remarks
E00	Normal State	
E01	Keep	
E02	Brake failure	
E03	Assist with sensor failure (riding indicator)	Not implemented here
E04	6 km cruise	
E05	Real-time Cruise Control	
E06	Battery under-voltage	
E07	Motor fault	
E08	Turnkey malfunction	
E09	Controller malfunction	
E10	Communication failure	
E12	BMS communication failure	
E13	Headlight malfunction	

10 Maintenance

Battery: Use only the included battery. If the battery is no longer functional, replace it immediately with the recommended battery provided with the electric motorcycle.

Battery charger: Use only the included battery charger. If the battery stops working, immediately replace it with the recommended battery charger provided with our electric motorcycle.

Wheels: The wheels and drive system components will undergo normal aging or wear. Users are responsible for systematically inspecting the wheels for excessive wear and, when necessary, appropriately adjusting or replacing the drive system components.

Spare parts: Most common spare parts are available for purchase through our distributors.

11 Fault Diagnosis

question	Possible reason	Rx
The motorcycle cannot start or run.	1. The battery is not fully charged 2. The wires or cables are loose or not properly connected.	1. Full charging. The initial charging duration should be 12 hours, with a maximum charging time of 8-9 hours. 2. Check that all cables are securely inserted into the controller.
The motorcycle wont start; it has only been running for a short time.	1. The battery needs to be charged. 2. The battery cannot be fully charged. 3. The rear tires are not properly inflated.	1. Charge the battery fully. The initial charging duration should be 12 hours. The maximum charging time is 8-9 hours. 2. Ensure the power supply is directed to the wall socket; the battery may need replacement. Even when using the correct method, it will be replaced. Battery: Rechargeable battery It wont last forever. The average lifespan of rechargeable batteries is 1 to 2 years. Regarding motorcycle conditions and our section 8.3: Check whether the tires are in good

		condition. If the pressure is correct, otherwise inflate the tires before riding.
The motorcycle usually cannot run over short distances.	1. The battery needs to be charged. 2. The battery cannot be fully charged. 3. The rear tires are not properly inflated. 4. High-speed continuous driving 5. Frequent uphill riding or windward cycling, frequent braking, and heavy loading	1. Charge the battery fully. First The charging time should be 12 hours, with a maximum charging time of 8-9 hours. 2. Ensure the power supply flows to the wall socket. The battery may require Even with proper maintenance, rechargeable batteries do not last indefinitely. The average lifespan of a rechargeable battery is 1 to 2 years, depending on specific conditions. - Conditions and usage of motorcycles. 3. Check whether the tires are properly installed. - If PSI is not applicable, inflate the tires before cycling. 4. Drive at a moderate speed. 5. Avoid frequent braking, starting, or heavy loading
The motorcycle is moving slowly.	1. The brake is not properly adjusted. 2. The motorcycle is overloaded. 3. Frequent uphill driving or Driving against the wind, frequent braking, and heavy loading. 4. The rear tires are not properly inflated.	1. Adjust the appropriate tension to ensure timely brake response. 2. When operating a motorcycle, the load weight shall not exceed 80 kg. 3. Avoid frequent braking, starting, or heavy loading. 4. Check whether the tires are in the correct pressure setting (PSI). If not, inflate them before riding.
The motor is running when the motorcycle makes noise or sound.	1. Link is dry 2. Motorcycle overload	1. Apply lubricant to the chain 2. When operating a motorcycle, the weight must not exceed 80 kg.

pay attention to :

1.The main components of the motorcycle, such as the battery pack, motor, charger, and controller, are labeled before delivery. Note that major components without labels are not covered by warranty.

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12 Warranty

The following situations are not covered by free after-sales service:

- 1.Consumables and wear parts are not covered by the warranty: (tires and hoses, the entire braking system, plastic components, brake cables and covers, etc.).
- 2.Warranty parts that have exceeded the warranty period;
- 3.Damages caused by the users failure to strictly adhere to the instructions.
- 4.Damages or quality issues caused by accidental impacts, collisions, or contact with corrosive substances;
5. The purchase invoice does not match the warranty card.
- 6.When unauthorized disassembly or modification causes part damage, or when such unauthorized actions compromise the original fault condition, making technical evaluation and analysis impossible.
7. Once a motorcycle is scrapped, any exterior defects cannot serve as grounds for exchange or warranty claims. Please inspect the vehicles appearance carefully upon purchase and verify its surface condition.
- 8.Damages resulting from modifications made without the prior consent of our company or its authorized sales and service centers.
- 9.Warranty period for the main components of port electric motorcycles:

Part Name	defects liability period	exceptional case	Note
frame construction	12 months	Damages caused by a deliberate and intentional collision	Replacements made after the warranty period will be charged at cost.
Lithium-ion battery	12 months	According to the battery grade Degradation; avoid maintaining battery temperature during low-speed charging The degradation level is too low. Refer to the long-term available	Replacements made after the warranty period will be charged at cost.

		capacity. Charge at the following temperatures: 14F is available at 70%. Capacity: approximately 80% at 32° F Available capacity: 70° F corresponds to approximately 90 - 95% available capacity. If the voltage is abnormal and charging cannot occur, a warranty replacement service will be provided. The discharge meter detects an energy level below 70% of the available capacity.	
controller	12 months	The warranty will be provided under the following circumstances: Performance failures or quality issues caused by the product cannot be resolved.	Replacements made after the warranty period will be charged at cost.
any power - generating or power-driven machine	12 months	The coil is burning. Demagnetization, short circuit, open circuit, abnormal noise, and damage caused by material deterioration, deformation, fracture, etc. The resulting wheel hub	Replacements made after the warranty period will be charged at cost price.
Instrument Cluster (Display)	6 months	If a performance failure or quality issue occurs, a warranty will be provided.	Replacements made after the warranty period will be charged at cost.

brake handle , disc brake , acceleration pedal Brakes, plastic components, tires, LED lights, mud Trunk guard, chain, tire, inner tube Pipes, screws, bearings, shock absorbers absorber And other rapidly wearing component s.	Wear-prone components are not covered by the warranty.	Replace part items not covered by the warranty will be charged at cost
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The manufacturer warrants that this product is free from manufacturing defects for 90 days from the date of purchase. This limited warranty does not cover normal wear and tear, damage, malfunction, or loss to the tires, cables, or any other components resulting from improper assembly, maintenance, storage, or use of our motorcycle.

The manufacturer shall not be liable for any accidental or indirect losses or damages resulting from the direct or indirect use of this product. We do not provide an extended warranty.

This limited warranty shall terminate if the product exhibits any of the following conditions: use for purposes other than entertainment or transportation.

•Modifying, using, or leasing in any manner

Please provide the following information. We need customers to fill out this after-sales form.

Dear User:				
Thank you for purchasing our EV DIRT BIKE.				
For better after-sales service, please fill in the details in the table below				
user	surname and personal name		operational site	
	telephone			
	address			
date of purchase		*Note: For For after-sales service, please send the receipt with the date as an attachment.	Motor serial number	

invo ice numbe r				
model				
wholesale corporation	Dealer Name			
	contact	E-mail	telephone	

